

29 September 2025

Dear resident,

Improvements to your water supply Epping Street, Glen Innes

From Monday 6th October, we will begin an upgrade of the watermain along Epping Street, Glen Innes. These works are part of Watercare's renewals programme to upgrade aging watermain that are susceptible to breaks and to ensure the security of your water supply in Glen Innes.

We will be installing a new watermain along Epping Street, on the odd numbered side from 1 to 53 Epping Street with a road crossing between 1 and 2 Epping Street. **SEE MAP OVERLEAF for green line marking work area.** The new pipes will be installed by underground directional drilling and/or open trenching.

How will it affect you?

- Work will take place over **approximately seven to eight weeks**. Daytime work hours will be from 7 am till 6 pm, Monday to Friday and some Saturdays.
- During these times, **the footpath may be closed on the odd numbered side of Epping Street.**
- **THERE WILL BE NO PARKING permitted on BOTH SIDES** of the road during work hours.
- There will be a **one-way detour in place during work hours** with traffic management in place for both vehicles and pedestrians that has been approved by Auckland Transport. Please see overleaf for detour details.
- While the work may generate some noise, please be assured that it will be kept to a minimum and within levels approved by Auckland Council.
- The water meter serving your property may be replaced during these renewal works and if the meter is currently inaccessible for the meter to be read, and needs to be relocated, then we will contact you again before entering your property.
- Toward the end of the project, we will need to undertake a water shutdown. We will notify you three days in advance of the shutdown, and it will be planned at a time that will minimise disruption.
- Work will be carried out in the berm, footpath and roadway and you may notice the following temporary changes on or near the work site:
 - Reduced street parking
 - Temporary lane closures and Detours.
 - Pedestrian Detours/Reduced footpath widths.

We thank you in advance for your patience and we will ensure measures are in place to minimise any unnecessary disruption for the duration of this project.

Any questions?

If you have any problems or questions regarding this project, please contact in the first instance: Soham Rege on 027 252 0277 or soham@citycontractors.co.nz.

Ngā Mihi,

Network Renewals Team

Watercare Services Limited



Tell us how you really feel

Take the online survey at: www.watercare.co.nz/aucklandprojects or scan the QR code





